

Licensing Team  
BCP Council Civic Centre  
Bourne Avenue  
Bournemouth BH2 6DY



## Premises Licence Part A

Premises licence number: BH184278

<b>Postal address of premises, or if none, ordnance survey map reference or description:</b>
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Nala Tapas & Cocktail Lounge 135 West Hill Road
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<b>Post town:</b> Bournemouth
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<b>Post Code:</b> BH2 5EG
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<b>Telephone number:</b>
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<b>Licensable activities authorised by the licence:</b>
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Late Night Refreshment
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Supply of Alcohol
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<b>The times the licence authorises the carrying out of licensable activities:</b>
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<b>Late Night Refreshment</b>
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Monday - 23:00 to 00:00
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Tuesday - 23:00 to 00:00
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Wednesday - 23:00 to 00:00
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Thursday - 23:00 to 02:00
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Friday - 23:00 to 02:00
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Saturday - 23:00 to 02:00
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Sunday - 23:00 to 00:00
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Provision of late-night refreshments will take place indoors and outdoors
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<b>Supply of Alcohol</b>
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Monday - 10:00 to 23:30
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Tuesday - 10:00 to 23:30
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Wednesday - 10:00 to 23:30
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Thursday - 10:00 to 02:00
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Friday - 10:00 to 02:00
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Saturday - 10:00 to 02:00
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Sunday - 10:00 to 23:30
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<u>Non-standard timings for provision of late-night refreshments and supply of alcohol</u>
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At New Year the times are from the start of permitted hours on 31st December to the end of permitted hours on 1st January for a continuous period.
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<b>The opening hours of the premises:</b>
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Monday - 10:00 to 00:30
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Tuesday - 10:00 to 00:30
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Wednesday - 10:00 to 00:30
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Thursday - 10:00 to 02:00
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Friday - 10:00 to 02:00
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Saturday - 10:00 to 02:00
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Sunday - 10:00 to 00:30
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<u>Non-standard timings</u>
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At New Year the times are from the start of permitted hours on 31st December to the end of permitted hours on 1st January for a continuous period.
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<b>Where the licence authorises supplies of alcohol whether these are on and/ or off supplies:</b>
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Alcohol will be consumed on and off the premises
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## Part 2

**Name, (registered) address, telephone number and email (where relevant) of holder of premises licence:**

Mr Ismail Gunduz

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

**Registered number of holder, for example company number, charity number (where applicable):**

N/A

**Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol:**

Mr Ismail Gunduz

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

**Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol:**

[REDACTED]  
[REDACTED]

## **Annex 1 – Mandatory conditions**

### Mandatory Conditions (Sections 19,20,21 LA 2003)

- 1.1. There shall be no sale or supply of alcohol when there is no designated premises supervisor in respect of this premises licence or at a time when the said premises supervisor does not hold a personal licence or when his/her licence is suspended.
- 1.2. Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.
- 1.3. Any person used to carry out a security activity as required under condition 2.12 below must be licensed by the Security Industry Authority.

### The Licensing Act 2003 (Mandatory Licensing Conditions) (Amendment) Order 2014

- 1.4.
  1. The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
  2. In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises –
    - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to -
      - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
      - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
    - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
    - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
    - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti- social behaviour or to refer to the effects of drunkenness in any favourable manner;
    - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).
- 1.5. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
- 1.6.
  1. The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
  2. The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

3. The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either -
  - (a) a holographic mark, or
  - (b) an ultraviolet feature.

1.7. The responsible person must ensure that -

- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
  - (i) beer or cider: ½ pint;
  - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
  - (iii) still wine in a glass: 125 ml;
- (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
- (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

The Licensing Act 2003 (Mandatory Conditions) Order 2014

1.8.

1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.
2. For the purposes of the condition set out in paragraph 1 -
  - (a) “duty” is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;
  - (b) “permitted price” is the price found by applying the formula —

$$P = D + (D \times V)$$

Where –

- (i) P is the permitted price,
- (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
- (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- (c) “relevant person” means, in relation to premises in respect of which there is in force a premises licence -
  - (i) the holder of the premises licence,
  - (ii) the designated premises supervisor (if any) in respect of such a licence, or
  - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;

- (d) “relevant person” means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) “value added tax” means value added tax charged in accordance with the Value Added Tax Act 1994.
- 3. Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
- 4. (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day (“the first day”) would be different from the permitted price on the next day (“the second day”) as a result of a change to the rate of duty or value added tax.  
  
(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

## **Annex 2 – Conditions consistent with the operating schedule**

### General

- 2.1 There shall be approximately 60 covers including the terraced area.

### Prevention of Crime & Disorder

- 2.2 All front of house staff shall be trained to a competent level including licensing law, drug awareness and will be trained to Level 2 Award in Conflict Management
- 2.3 A refusals book shall be maintained and shall be checked and signed by one of the management staff on a weekly basis.
  - 2.3.1 The refusals book shall be kept on the premises and made available for inspection by Licensing, Police and other authorised officers.
- 2.4 An incident log shall be kept at the premises. The log shall include the date and time of the incident and the name of the member of staff who has been involved. and made available on request to an authorised officer of the Council or the Police, which shall record the following:
  - (a) any complaints received
  - (b) any incidents of disorder
  - (c) any faults in the CCTV system / or searching equipment /or scanning equipment
  - (d) any refusal of the sale of alcohol
  - (e) any visit by a relevant authority or emergency service
  - (f) all crimes reported to the venue
  - (g) all ejections of patrons
  - (h) all seizures of drugs or offensive weapons
  - 2.4.1 This log shall be checked on a weekly basis by the DPS of the premises.
- 2.5 Challenge 25, shall be operated at the premises where the only acceptable forms of identification are (recognised photographic identification cards, such as a driving licence or passport I Holographically marked PASS scheme identification cards). Appropriate signage advising customers of the policy shall prominently displayed in the premises.
- 2.6 All seated areas including the outside area shall be regularly monitored both by staff and CCTV and tables shall be cleared at regular intervals.

- 2.7 The premises shall actively participate in any local Town Watch initiative.
- 2.8 A CCTV system, shall be installed to cover all entry and exit points enabling frontal identification of every person entering in any light condition.
  - 2.8.1 The CCTV system shall continually record and cover areas where alcohol is kept for selection and purchase by the public, whilst the premises is open for licensable activities. It shall operate during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with correct date and time stamping.
  - 2.8.2 Recordings shall be made available immediately upon the request of Police or an authorised officer of the council throughout the preceding 31 day period. The CCTV system shall be updated and maintained according to police recommendations.
  - 2.8.3 A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises are open to the public. This staff member must be able to show a Police or authorised council officer recent data or footage with the absolute minimum of delay when requested.
  - 2.8.4 CCTV shall be downloaded on request of the Police or authorised officer of the council. Appropriate signage advising customers of CCTV being in operation, shall be prominently displayed in the premises.
  - 2.8.5 A documented check of the CCTV shall be completed weekly to ensure all cameras remain operational and the 31 days storage for recordings is being maintained.
- 2.9 Refresher training shall be provided at least once every 6 months.
  - 2.9.1 A record shall be maintained of all staff training and that record shall be signed by the person receiving the training and the trainer. The records shall be kept for a minimum of 12 months and made available for inspection by police, licensing or other authorised officers.
- 2.10 The supply of alcohol for all OFF SALES shall be ancillary to the purchase of a main meal from the menu and for delivery to a place of residence or business only.
- 2.11 A minimum of 50 covers (including inside and outside) will always be made available during licensable hours for the service of hot food.
- 2.12 An SIA registered door supervisor shall be deployed at the premises to work exclusively in a security capacity from 2100hrs until the premises closes to the public on each day when licensable activities are taking place.
  - 2.12.1 In addition the holder of the premises licence shall undertake a written risk assessment to determine whether additional door supervisors are required to be deployed at the premises on any other occasion.
  - 2.12.2 A copy of the risk assessment shall be available for inspection by the police on request and it shall be reviewed at least once every twelve months or at the request of the police or following any incident of violence or disorder that occurs at the premises.

#### Prevention of Public Nuisance

- 2.13 No waste shall be removed from the premises during the hours of 2200hrs - 0800hrs.
- 2.14 No deliveries other than that of newspapers shall take place between the hours of 2200hrs - 0800hrs.
- 2.15 Staff shall encourage customers to leave quietly and have regard for residents.

- 2.16 The outside of the premises including the terraced area shall be regularly monitored by staff and CCTV to ensure that the licensing objectives are being upheld and no customers are loitering outside premises.
- 2.17 Any movable furniture shall be removed inside at the end of licensable hours.
- 2.18 Signs shall be displayed at the exit requesting customers to leave the area quietly, having regard for local residents.
- 2.19 No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
- 2.20 Staff shall encourage delivery drivers to leave quietly, not loiter outside or in the vicinity of the premises and always have regard for residents.
- 2.21 All outside seating areas shall be vacated and closed by Midnight.

#### Protection of Children from Harm

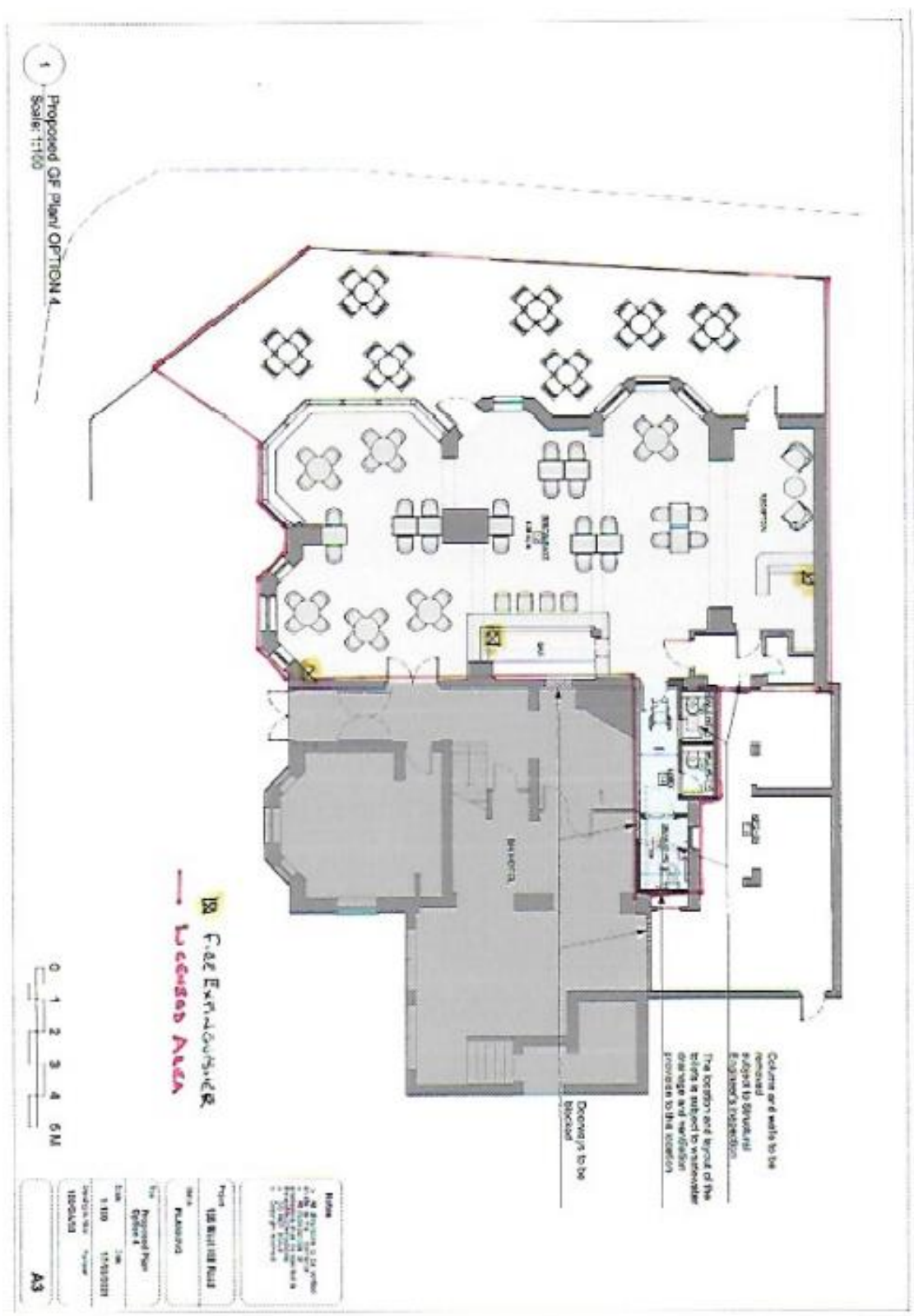
- 2.22 Staff shall be trained in accordance with any guidance given by TSSW in relation to all age restricted goods.
- 2.23 A "No Proof of Age – No Sale" policy shall be adopted and records kept of that training at the premises. Such records shall be kept and made available to Licensing, Police or other authorised officers.
- 2.24 'Challenge 25' signage shall be displayed prominently on the premises. Written records of training and subsequent refresher training shall be kept for all staff involved in the sale of alcoholic beverages.
- 2.25 The only acceptable proof of age documents acceptable shall be UK photo driving licence, valid passport and ID cards bearing the PASS LOGO.
- 2.26 The delivery shall be provided by a reputable company operating in the area. Where the company directly employ a delivery driver they shall provide a delivery policy and training to their employee
- 2.27 Deliveries shall only be made to an address and handed to the purchaser who is inside that address and no deliveries made to outside areas or open spaces. Identification to be produced by the person receiving the delivery to correspond with the name on the credit /debit card of the person placing the order.
- 2.28 All persons making deliveries shall be instructed to report to the holder of the licence or the DPS any and all occasions when a delivery is refused and the reason for that refusal and a record of all such refusals shall be maintained at the premises. The record shall be checked by the DPS or manager in charge of the premises at least once a week and shall be signed to that effect.

#### **Annex 3 – Conditions attached after a hearing by the licensing authority**

None.

#### **Annex 4 – Plans**

This licence is issued in accordance with the plan M184278, dated 27.01.23, submitted with the application, as attached.



Plan Numbered M184278 dated 27.01.23



## Premises Licence Part B

Premises licence number: BH184278

**Postal address of premises, or if none, ordnance survey map reference or description:**

Nala Tapas & Cocktail Lounge 135 West Hill Road

**Post town:** Bournemouth

**Post Code:** BH2 5EG

**Telephone number:** [REDACTED]

**Licensable activities authorised by the licence:**

Late Night Refreshment and Supply of Alcohol

**The times the licence authorises the carrying out of licensable activities:**

**Late Night Refreshment**

Sunday to Wednesday - 23:00 to 00:00

Thursday to Saturday - 23:00 to 02:00

Provision of late-night refreshments will take place indoors and outdoors

**Supply of Alcohol**

Sunday to Wednesday - 10:00 to 23:30

Thursday to Saturday - 10:00 to 02:00

Non-standard timings for provision of late-night refreshments and supply of alcohol

At New Year the times are from the start of permitted hours on 31st December to the end of permitted hours on 1st January for a continuous period.

**The opening hours of the premises:**

Sunday to Wednesday - 10:00 to 00:30

Thursday to Saturday - 10:00 to 02:00

Non-standard timings

At New Year the times are from the start of permitted hours on 31st December to the end of permitted hours on 1st January for a continuous period

**Where the licence authorises supplies of alcohol whether these are on and/ or off supplies:**

Alcohol will be consumed on and off the premises

**Name, (registered) address, telephone number and email (where relevant) of holder of premises licence:**

Mr Ismail Gunduz, [REDACTED]

**Registered number of holder, for example company number, charity number (where applicable):**

N/A

**Name of designated premises supervisor where the premises licence authorises the supply of alcohol:**

Mr Ismail Gunduz

**State whether access to the premises by children is restricted or prohibited:**

None

Issued: 20 April 2021  
Revised: 20 May 2023 (Full Variation)

[REDACTED]  
Mrs Nandika Randle  
Licensing Manager